



U.S. ARMY

Army Housing Newsflash

September-October 2021

Building Housing Support for Tenants

Every Army installation with privatized housing has now put in place all 18 Tenant Bill of Rights designed to build good working relationships between privatized housing companies and the Soldiers, families and residents that live on them.

The Tenant Bill of Rights set standards and expectations for the companies that manage Army housing properties. Read more about the commitment the Army and its privatized housing companies have made to installation residents through the Tenant Bill of Rights: <https://www.army.mil/article/248597/>.

Soldiers and families will once again be given the opportunity to express their opinions on the Army's housing programs in the upcoming barracks survey and the overall housing survey, which will launch in December.

New Tenant Bill of Rights Subject Areas

- | | |
|--|---|
| 1. Health and Environmental Standards | 10. Electronic Work Order System |
| 2. Well-Maintained Common Areas | 11. Timely Maintenance and Repair |
| 3. Clearly Defined Rental Terms | 12. Resolving Disputes |
| 4. Briefing of Rights and Responsibilities | 13. Advance Notice of Unit Entry |
| 5. Sufficient Time for Move-In/ Move-Out | 14. No Non-Refundable Fees |
| 6. Reporting Inadequate Housing | 15. Seven-Year Maintenance History |
| 7. Access to Military Tenant Advocate | 16. Dispute Resolution Process |
| 8. Property Management Services | 17. Rent Segregation |
| 9. Communication with Landlord | 18. Common Documents, Forms and Processes |

Resources

Housing Environmental Health Response Registry (24/7):
1-800-984-8523
Overseas: DSN (312) 421-3700
Stateside: DSN 421-3700
Stateside Commercial:
210-295-3700
Army Installation Housing Hotlines
Army Housing Facebook Page

Army-Wide Housing



Army leaders talk infrastructure, water and energy plans
JOINT BASE SAN ANTONIO-FORT SAM HOUSTON, Texas – Gen. Ed Daly, commanding general of Army Materiel Command, visited the Installation Management Command headquarters Sept. 23, to discuss key Army readiness issues. Daly was briefed on the facility investment plan and the installation energy and water plan. “AMC and IMCOM are succeeding as a team,” Daly said.



Five Army installations honored as 2020 Best Garrisons
JOINT BASE SAN ANTONIO-FORT SAM HOUSTON, Texas – Five installations, one from each directorate of Installation Management Command, have been named IMCOM Directorates Best Garrisons for Performance Year 2020. The winners from each directorate are: Fort Campbell-Readiness, Detroit Arsenal-Sustainment, Garrison Hawaii-Pacific, Fort Knox-Training and Garrison Stuttgart-Europe.





U.S. ARMY

Housing News Around the Garrisons



Readiness: New homes open at Fort Wainwright

FORT WAINWRIGHT, Alaska – Fort Wainwright held a ribbon-cutting to celebrate the opening of eight newly constructed four-plex homes for junior noncommissioned officer families. The completion was the last component of New Haven Communities LLC’s \$51 million program that included 400 new homes and 287 renovated homes at Fort Wainwright and Fort Greely.



Sustainment: Lendlease begins 5-year plan at Fort Hood

FORT HOOD, Texas – Lendlease announced plans for its \$420 million investment in Fort Hood Family Housing over the next five years. One of the largest projects includes construction of nearly 600 new junior enlisted homes. Preconstruction activities, such as water and sewer replacements, are underway and construction is expected to begin in January 2022.



Training: Helpful tips to avoid problems with off-post landlords

WIESBADEN, Germany – Army Regulation 420-1 and U.S. Army Europe Supplement 1 to Army Regulation 420-1 initially give the U.S. Army Garrison Wiesbaden Housing Office the responsibility to resolve any landlord-tenant disputes, before or after a move into off-post residences. Follow these tips to search for, move in and live in a residence off post.



Quality of Life: USAG Daegu showcases new housing tower

CAMP WALKER, Republic of Korea – Garrison Daegu plans to open a new apartment complex – Tower 3 – in early 2022, with spacious rooms, ample storage space, new furniture and modern appliances. USAG Daegu is committed to being an assignment of choice by providing excellent housing, quality of life support and programs for military communities.



Innovation: Fort Campbell begins housing improvements

FORT CAMPBELL, Ky. – Fort Campbell is moving ahead on a multimillion-dollar housing development plan, with construction of approximately 200 new homes in Erevia Park, Fort Campbell’s newest on-post housing community, slated to begin spring 2022 and multiple home renovations are already underway.



Maintenance: Leadership addresses housing concerns

FORT STEWART-HUNTER ARMY AIRFIELD, Ga. – The Directorate of Public Works military housing office and Balfour Beatty Communities leadership at Fort Stewart, are taking action to address concerns, especially landscaping and trash pickup, that came up during recent walking town halls.

